



## **North Lanarkshire Federation Programme of Events 2020**

### **January 2020**

#### ***Open Meeting: North Lanarkshire Council's Local Housing Strategy***

Saturday 25<sup>th</sup> January 2020, 9:00am – 1:00pm, Bentley Hotel – Motherwell

Facilitator: Margaret Kelly – North Lanarkshire Council

This open meeting will focus on the development of the new Local Housing Strategy (LHS) which will cover the period 2021-26. The LHS is at the heart of arrangements for housing and planning through its links with Development Plans and its strategic role in directing investment in housing and housing related services locally. It sets out a strategic vision for the delivery of housing and housing related services and the outcomes that it will seek to achieve.

Local authorities have a legislative requirement to produce a LHS every five years and we are now commencing the development phase of the new LHS. This session will provide an opportunity to learn more about the development process and engagement opportunities and the key housing challenges and issues facing housing and its partners. At the meeting we will be keen to seek views from participants on what the housing priorities are for North Lanarkshire residents and tenants and get views on what we can do to promote further engagement and involvement from tenants and residents.

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#### ***Food for Thought: Digitising Council Services***

Tuesday 28<sup>th</sup> January 2020, 10:00am – 12:00pm, Civic Centre – Motherwell

Facilitator: Fiona McFarlane, Sandra McGuire – North Lanarkshire Council

This session will give attendees an over view of what North Lanarkshire Council's digital goals are and the services areas that they are working with to deliver better levels of customer service through providing fast, secure and any time access to service information and transactions. In particular the session will focus on the launch of our new Council Tax, Benefits and Business Rates portal, the redesign of the Council's website and if interested, attendees will be able to sign up for the user testing phase. Discussions around the redesign that is taking place within waste and the common service enquiries that will soon be available online and the new Customer Service Hub plans will be explained and how this will support people to move to digital interactions.

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## February 2020

***Food for Thought: Community Safety - Positive Changes Affecting Tenants, Residents & Communities***

Thursday 13<sup>th</sup> February 2020, 10:00am – 12:00pm, NLF Office – Coatbridge

Facilitator: Lorraine Meek, Eleanor Hillcoat, Tonia McBurnie – North Lanarkshire Council

Community safety is a crucial priority for the council and its partners. Collectively we aim to improve the quality of life for everyone in North Lanarkshire and strive to ensure that communities are safe from crime, disorder and danger, and that risk from injury and harm are minimised. This session will provide further information on Community safety issues such as domestic violence, litter and fly-tipping and safety within the home.

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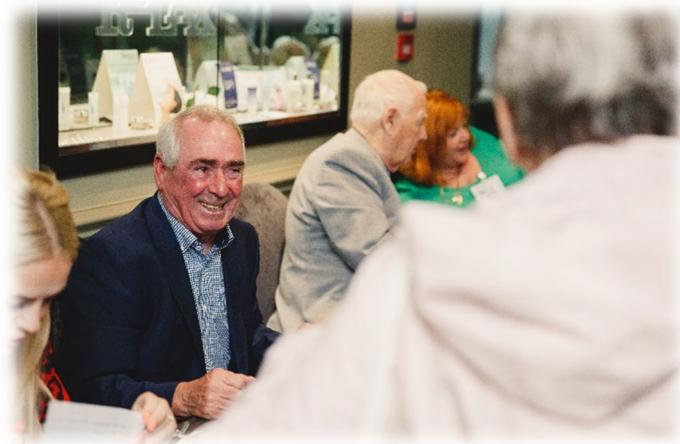
***Food for Thought: Tenant Participation Strategy; Beyond 2020***

Wednesday 26<sup>th</sup> February 2020, 10:00am – 12:00pm, NLF Office – Coatbridge

Facilitator: Lee Valentine, Tracy Lennon – North Lanarkshire Council

Over the past year the Tenant Participation (TP) team has been busy consulting with our tenants, residents and stakeholders to develop a draft Tenant Participation Strategy to be presented at February's Communities & Housing Committee. Our tenants and residents groups, individual tenants and the North Lanarkshire Federation (NLF) along with our partners and stakeholders have an important role in developing and implementing our new strategy and we want to maximise opportunities for consultation and involvement from our tenants to improve and enhance the performance and development of housing and related services. Involving those who engage with and use our services on a day to day basis is essential to ensure success in this approach.

This session will allow tenants to view the new strategy, understand the new aims and objectives of the TP team as set out within the strategy action plan & have the opportunity to ask the team any questions relating to the document as well helping us plan our priorities and work load for the year ahead.



## March 2020

### ***Food for Thought: North Lanarkshire Council's Open Market Purchase Scheme***

Tuesday 3<sup>rd</sup> March 2020, 10:00am – 12:00pm, NLF Office – Coatbridge (Venue TBC)

Facilitator: Catriona Arbuckle, Gillian Whitehead – North Lanarkshire Council

North Lanarkshire Council currently operate an Open Market Purchase Scheme which is an extension of the Empty Homes Purchase Scheme. The Open Market Purchase Scheme is helping to increase the supply of housing to meet housing need as part of the Council's new supply programme.

The open market purchase scheme has seen up to 100 homes and more being bought each year to increase the number of properties for people in North Lanarkshire to live in. By purchasing a good quality home on the open market, many of which will be ex-council properties, we can help meet peoples housing needs and increase local housing supply.

Our Food for Thought session will provided background information on the scheme and the process for applying to the scheme.

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### ***Open Meeting: Dementia Friends***

Saturday 14<sup>th</sup> March 2020, 9:00am – 1:00pm, Tudor Hotel – Airdrie

Facilitator: Tom Hester, Lorna Hart-Thomson, Margaret Kelly – North Lanarkshire Council

You will out more about how we have implemented dementia design in our council new build homes at this session and find out why designing for people with dementia makes good sense for everyone.

This one hour long information session includes what is dementia and different ways we can support people who have a diagnosis. It is primarily to raise awareness of dementia, how to get a diagnosis and what we can do to ensure we live well with a diagnosis. This session is suitable for everyone in your community as we never know who it will affect.

